

Bill Date	Account Number	Payment Due Date	Amount Due
07/31/2000	3 5000 1347 5152	08/22/2000	\$28.79

CUSTOMER

Name **Betty Johnson**
 Account Number **3 5000 1347 5152**
 Service Address **3947 W Polk ST FL 2**
Chicago IL 60624-4020
 Service Classification **Rate 1 - Small Residential Service**
 Heating Account **Yes**
 Next Meter Reading **August 28, 2000**

SUMMARY OF CHARGES

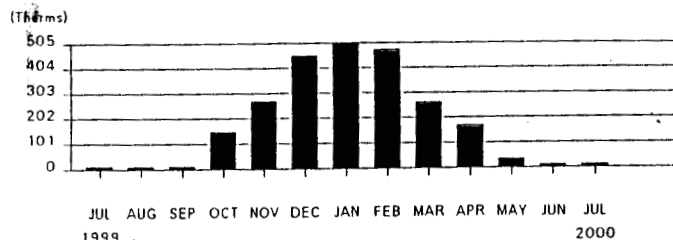
Credits And Charges Since Your Last Bill

Previous balance	\$72.69
Thank you for your payment	72.69
Balance	\$0.00

Current Charges

Customer Charge	9.45
Under 50 Therms	\$.36375 x 19.45 Therms = 7.07
Environ Activities	\$.00110 x 19.45 Therms = 0.02
Gas Charge	\$.49350 x 19.45 Therms = 9.60
Current Charges Before Taxes	26.14
Taxes	
Illinois Gross Revenue Tax	\$26.14 x 0.10 % = 0.03
Chgo Municipal Utility Tax	\$26.14 x 8.24 % = 2.15
Illinois Gas Revenue Tax	\$.024 x 19.45 Therms = 0.47
Current Charges After Taxes	28.79
Total Balance	\$28.79

SUMMARY OF USAGE



Average Daily	Jul 1999	Jul 2000
Therms Used	63	59
Temperature	77 °F	70 °F

CURRENT USAGE

Billing Period 06-28-00 to 07-31-00 Days of Service 3

Meter Reading		Difference (100 Cubic Feet)
Previous	Current	
Meter Number P1823178		
7010 Actual 06-28	7029 Actual 07-31	19

Therm Conversion 19 x 1.024 BTU Factor = 19.45 Therms

MESSAGES

OFFICIAL FILE

I.C.C. DOCKET NO. 020452

Complainant *Betty Johnson* Initial No. *1*

Witness *Betty Johnson*

Date *1/14/03* Rejected *CK*



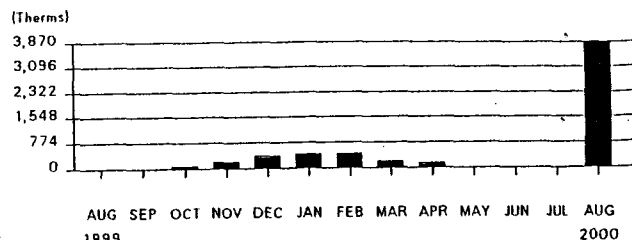
Customer Inquiries: 312-240-7000 Emergencies: 312-240-7001

Bill Date	Account Number	Payment Due Date	Amount Due
08/29/2000	3 5000 1347 5152	09/20/2000	\$2,812.73

CUSTOMER

Name **Betty Johnson**
 Account Number **3 5000 1347 5152**
 Service Address **3947 W Polk ST FL 2**
Chicago IL 60624-4020
 Service Classification **Rate 1 - Small Residential Service**
 Heating Account **Yes**
 Next Meter Reading **September 26, 2000**

SUMMARY OF USAGE



SUMMARY OF CHARGES

Credits And Charges Since Your Last Bill

Previous balance	\$28.79
Late payment charge	0.42
Balance	\$29.21

Average Daily	Aug 1999	Aug 2000
Therms Used	50	133.47
Temperature	70 °F	71 °F

Current Charges

Customer Charge	9.45
First 50 Therms	\$.36375 x 50.00 Therms = 18.19
Over 50 Therms	\$.11445 x 3,820.72 Therms = 437.28
Environ Activities	\$.00180 x 3,870.72 Therms = 6.97
Gas Charge	\$.51970 x 3,870.72 Therms = 2,011.61
Current Charges Before Taxes	2,483.50

CURRENT USAGE

Billing Period 07-31-00 to 08-29-00 Days of Service 29

Meter Reading		Diffe
Previous	Current	
Meter Number P2612192		(100 C
0 Actual 08-18	8 Actual 08-29	
Meter Number P1823178		
7029 Actual 07-31	801 Actual 08-18	

Taxes				
Illinois Gross Revenue Tax	\$2,483.50 x	0.10 %	=	2.48
Chgo Municipal Utility Tax	\$2,483.50 x	8.24 %	=	204.64
Illinois Gas Revenue Tax	\$.024 x	3,870.72 Therms	=	92.90
Current Charges After Taxes				2,783.52
Total Balance				\$2,812.73

Therm Conversion 3780 x 1.024 BTU Factor = 3,870.72

MESSAGES

At the time of this statement, your account was past due. Please pay the amount shown today.



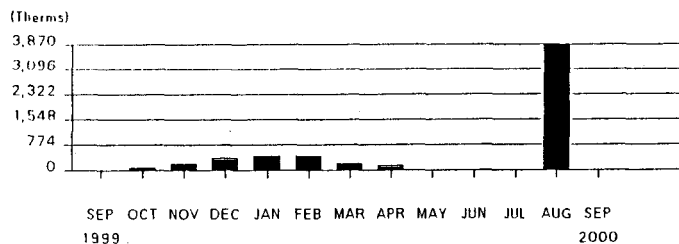
Customer Inquiries: 312-240-7000 Emergencies: 312-240-7001

Bill Date	Account Number	Payment Due Date	Amount Due
09/27/2000	3 5000 1347 5152	10/19/2000	\$2,860.39

CUSTOMER

Name **Betty Johnson**
 Account Number **3 5000 1347 5152**
 Service Address **3947 W Polk ST FL 2**
Chicago IL 60624-4020
 Service Classification **Rate 1 - Small Residential Service**
 Heating Account **Yes**
 Next Meter Reading **October 25, 2000**

SUMMARY OF USAGE



SUMMARY OF CHARGES

Edits And Charges Since Your Last Bill

Previous balance	\$2,812.73
Thank you for your payment	29.21
Late payment charge	40.36
Balance	\$2,823.88

Average Daily	Sep 1999	Sep 2000
Therms Used	.58	.92
Temperature	64 °F	66 °F

Current Charges

Customer Charge	9.45
Under 50 Therms	\$.36375 x 26.62 Therms = 9.68
Environ Activities	\$.00200 x 26.62 Therms = 0.05
Gas Charge	\$.52340 x 26.62 Therms = 13.93
Current Charges Before Taxes	33.11

Taxes

Illinois Gross Revenue Tax	\$33.11 x 0.10 % = 0.03
Chicago Municipal Utility Tax	\$33.11 x 8.24 % = 2.73
Illinois Gas Revenue Tax	\$.024 x 26.62 Therms = 0.64
Current Charges After Taxes	36.51

Total Balance \$2,860.39

CURRENT USAGE

Billing Period 08-29-00 to 09-27-00 Days of Service 29

Meter Reading		Difference
Previous	Current	
Meter Number P2612192		(100 Cubic Feet)
8 Actual 08-29	34 Actual 09-27	26

Therm Conversion 26 x 1.024 BTU Factor = 26.62 Therms

MESSAGES

At the time of this statement, your account was past due. Please pay the amount shown today.

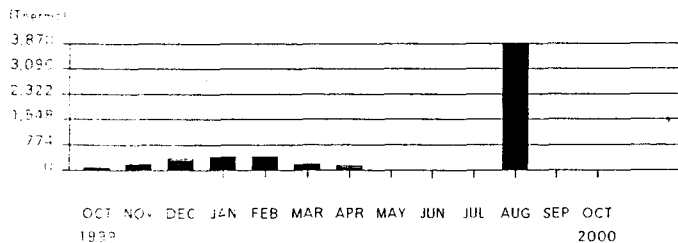


Customer Inquiries: 312-240-7000 Emergencies: 312-240-7001

Bill Date	Account Number	Payment Due Date	Amount Due
10/27/2000	3 5000 1347 5152	11/20/2000	\$2,904.00

CUSTOMER **SUMMARY OF USAGE**

Name **Betty Johnson**
 Account Number **3 5000 1347 5152**
 Service Address **3947 W Polk ST FL 2**
Chicago IL 60624-4020
 Service Classification **Rate 1 - Small Residential Service**
 Heating Account **Yes**
 Next Meter Reading **November 28, 2000**



SUMMARY OF CHARGES

Credits And Charges Since Your Last Bill

Previous balance	\$2,860.39
Thank you for your payment	36.51
Late payment charge	40.98
Balance	\$2,864.86

Average Daily	Oct 1999	Oct 2000
Therms Used	5.18	.89
Temperature	52 °F	57 °F

Current Charges

Customer Charge	9.45
Under 50 Therms	\$.36375 x 26.62 Therms = 9.68
Environ Activities	\$.00210 x 26.62 Therms = 0.06
Gas Charge	\$.61400 x 26.62 Therms = 16.34
Current Charges Before Taxes	35.53

Taxes				
Illinois Gross Revenue Tax	\$35.53 x	0.10 %	=	0.04
Chgo Municipal Utility Tax	\$35.53 x	8.24 %	=	2.93
Illinois Gas Revenue Tax	\$.024 x	26.62 Therms	=	0.64
Current Charges After Taxes				39.14

Total Balance \$2,904.00

CURRENT USAGE

Billing Period 09-27-00 to 10-27-00 Days of Service 30

Meter Reading		
Previous	Current	Difference
Meter Number P2612192		(100 Cubic Feet)
34 Actual 09-27	60 Actual 10-27	26

Therm Conversion 26 x 1.024 BTU Factor = 26.62 Therms

MESSAGES

At the time of this statement, your account was past due. Please pay the amount shown today.



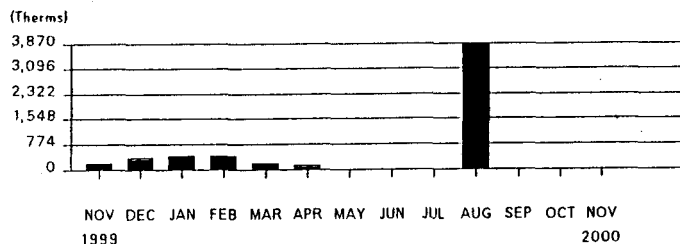
Customer Inquiries: 312-240-7000 Emergencies: 312-240-7001

Bill Date	Account Number	Payment Due Date	Amount Due
11/30/2000	3 5000 1347 5152	12/22/2000	\$2,979.37

CUSTOMER

Name **Betty Johnson**
 Account Number **3 5000 1347 5152**
 Service Address **3947 W Polk ST FL 2**
Chicago IL 60624-4020
 Service Classification **Rate 1 - Small Residential Service**
 Heating Account **Yes**
 Next Meter Reading **December 27, 2000**

SUMMARY OF USAGE



SUMMARY OF CHARGES

Credits And Charges Since Your Last Bill

Previous balance	\$2,904.00
Thank you for your payment	39.14 -
Late payment charge	41.60
Balance	\$2,906.46

Average Daily	Nov 1999	Nov 2000
Therms Used	8.09	1.69
Temperature	46 °F	39 °F

Current Charges

Customer Charge 9.45

First 50 Therms	\$.36375 x	50.00 Therms =	18.19
Over 50 Therms	\$.11445 x	7.34 Therms =	0.84

Environ Activities	\$.00240 x	57.34 Therms =	0.14
Gas Charge	\$.65230 x	57.34 Therms =	37.40

Current Charges Before Taxes 66.02

Taxes

Illinois Gross Revenue Tax	\$66.02 x	0.10 %	=	0.07
Chgo Municipal Utility Tax	\$66.02 x	8.24 %	=	5.44
Illinois Gas Revenue Tax	\$.024 x	57.34 Therms =		1.38

Current Charges After Taxes 72.91

Total Balance \$2,979.37

CURRENT USAGE

Billing Period 10-27-00 to 11-30-00 Days of Service 34

Meter Reading		Difference (100 Cubic Feet)
Previous	Current	
Meter Number P2612192		
60 Actual 10-27	116 Actual 11-30	

Therm Conversion 56 x 1.024 BTU Factor = 57.34 Therm

MESSAGES

At the time of this statement, your account was past due. Please pay the amount shown today.



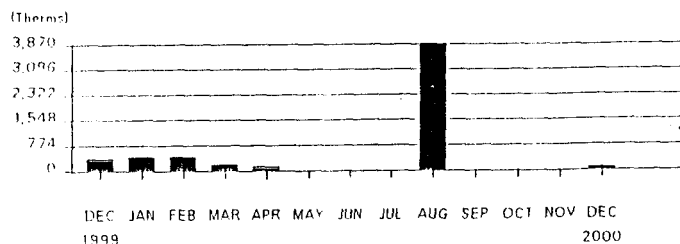
Customer Inquiries: 312-240-7000 Emergencies: 312-240-7001

Bill Date	Account Number	Payment Due Date	Amount Due
12/28/2000	3 5000 1347 5152	01/19/2001	\$3,099.77

CUSTOMER

Name **Betty Johnson**
 Account Number **3 5000 1347 5152**
 Service Address **3947 W Polk ST FL 2**
Chicago IL 60624-4020
 Service Classification **Rate 1 - Small Residential Service**
 Heating Account **Yes**
 Next Meter Reading **January 26, 2001**

SUMMARY OF USAGE



SUMMARY OF CHARGES

Credits And Charges Since Your Last Bill

Previous balance	\$2,979.37
Thank you for your payment	72.91
Late payment charge	42.24
Balance	\$2,948.70

Average Daily	Dec 1999	Dec 2000
Therms Used	16.48	5.16
Temperature	29 °F	16 °F

Current Charges

Customer Charge	9.45
First 50 Therms	\$.36375 x 50.00 Therms = 18.19
Over 50 Therms	\$.11445 x 94.38 Therms = 10.80
Environ Activities	\$.00270 x 144.38 Therms = 0.39
Gas Charge	\$.67460 x 144.38 Therms = 97.40
Current Charges Before Taxes	136.23

CURRENT USAGE

Billing Period 11-30-00 to 12-28-00 Days of Service 28

Meter Reading		Difference
Previous	Current	
Meter Number P2612192		(100 Cubic Feet)
116 Actual 11-30	257 Actual 12-28	141

Therm Conversion 141 x 1.024 BTU Factor = 144.38 Therms

Taxes

Illinois Gross Revenue Tax	\$136.23 x 0.10 % = 0.14
Chgo Municipal Utility Tax	\$136.23 x 8.24 % = 11.23
Illinois Gas Revenue Tax	\$.024 x 144.38 Therms = 3.47
Current Charges After Taxes	151.07

Total Balance \$3,099.77

MESSAGES

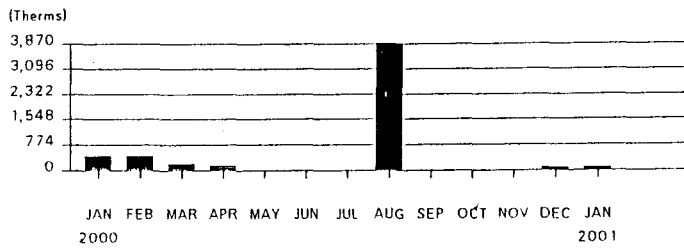
At the time of this statement, your account was past due. Please pay the amount shown today.

Bill Date	Account Number	Payment Due Date	Amount Due
1/29/2001	3 5000 1347 5152	02/20/2001	\$3,114.78

CUSTOMER

Name **Betty Johnson**
 Account Number **3 5000 1347 5152**
 Service Address **3947 W Polk ST FL 2**
 Chicago IL 60624-4020
 Classification **Rate 1 - Small Residential Service**
 Heating Account **Yes**
 Meter Reading **February 26, 2001**

SUMMARY OF USAGE



SUMMARY OF CHARGES

Charges And Charges Since Your Last Bill

Previous balance	\$3,099.77
Due for your payment	151.07
Balance	\$2,948.70

<u>Average Daily</u>	<u>Jan 2000</u>	<u>Jan 2001</u>
Therms Used	17.44	3.77
Temperature	25 °F	23 °F

Current Charges

Customer Charge	9.45
Distribution Charge	18.19
First 50 Therms	\$.36375 x 50.00 Therms = 18.19
Over 50 Therms	\$.11445 x 70.71 Therms = 8.09
Environ Activities	0.35
Gas Charge	\$.94890 x 120.71 Therms = 114.54
Current Charges Before Taxes	150.62

CURRENT USAGE

Billing Period **12-28-00** to **01-29-01** Days of Service **32**

Meter Reading		
Previous	Current	Difference
Meter Number P2612192		(100 Cubic Feet)
257 Actual 12-28	375 Actual 01-29	118

Therm Conversion 118 x 1.023 BTU Factor = 120.71 Therms

Taxes

Gross Revenue Tax	\$150.62 x 0.10 % = 0.15
Municipal Utility Tax	\$150.62 x 8.24 % = 12.41
Gas Revenue Tax	\$.024 x 120.71 Therms = 2.90
Current Charges After Taxes	166.08

Total Balance **\$3,114.78**

NOTES

At the time of this statement, your account was past due. Please pay the amount shown today.

CUSTOMER	SUMMARY OF USAGE

SUMMARY OF USAGE

(Therms)

Month	Deaths (Therms)
FEB 2000	~200
MAR	~100
APR	~100
MAY	~100
JUN	~100
JUL	~100
AUG	~3,870
SEP	~100
OCT	~100
NOV	~100
DEC	~100
JAN	~100
FEB 2001	~100

Credits And Charges Since Your Last Bill

<u>Average Daily</u>	<u>Feb 2000</u>	<u>Feb 2001</u>
Therms Used	15.80	3.29
Temperature	32 °F	27 °F

CURRENT USAGE

Billing Period	01-29-01	to	02-27-01	Days of Service	29
Meter Reading					
<u>Previous</u>	<u>Current</u>			<u>Difference</u>	
Meter Number P2612192				(100 Cubic Feet)	
375 Actual 01-29	468 Actual 02-27			93	
Therm Conversion		93 x 1.025 BTU Factor =		95.32 Therms	

At the time of this statement, your account was past due. Please pay the amount shown today.
For your convenience we now have toll free numbers, which are located at the top of your bill.

Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

Please Pay By 03/21/2001	
Account Balance	Amount Enclosed
\$3,123.21	

If paying by mail, please allow 5 days for delivery.

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Please do not write or stamp below this line.

463500013475152000080000031232100000



Bill Date	Account Number	Payment Due Date	Amount Due
03/02/2001	3 5000 1347 5152	03/26/2001	\$373.09

CUSTOMER

Name **Betty Johnson**
 Account Number **3 5000 1347 5152**
 Service Address **3947 W Polk ST FL 2**
Chicago IL 60624-4020
 Service Classification **Rate 1 - Small Residential Service**
 Heating Account **Yes**
 Next Meter Reading **March 28, 2001**

SUMMARY OF USAGE

(Therms)

Average Daily	Aug 1999	Aug 2000
Therms Used	.50	.81
Temperature	70 F	72 F

SUMMARY OF CHARGES

Credits And Charges Since Your Last Bill

Previous balance \$3,123.21
 Cancel prior billing 2,783.52
 Balance \$339.69

Current Charges

Customer Charge 9.45
 Distribution Charge
 Under 50 Therms \$.36375 x 23.55 Therms = 8.57
 Environ Activities \$.00180 x 23.55 Therms = 0.04
 Gas Charge \$.51970 x 23.55 Therms = 12.24
 Current Charges Before Taxes 30.30

Taxes

Chgo Municipal Utility Tax \$.30.30 x 8.24 % = 2.50
 Illinois Gas Revenue Tax \$.024 x 23.55 Therms = 0.57
 Illinois Gross Revenue Tax \$.30.30 x 0.10 % = 0.03
 Current Charges After Taxes 33.40

Total Balance \$373.09

CURRENT USAGE

Billing Period 07-31-00 to 08-29-00 Days of Service 29

Meter Reading		Difference
Previous	Current	
Meter Number P2612192	B Actual 08-29	(100 Cubic Feet) 8
Meter Number P1823178	7029 Actual 07-31	7044 Actual 08-18 15

Therm Conversion 23x 1.024 BTU Factor = 23.55 Therms

MESSAGES

At the time of this statement, your account was past due. Please pay the amount shown today.
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PAYMENT COUPON

ACCOUNT NUMBER: 3 5000 1347 5152

Please Pay By 03/26/2001	
If paid after 03/26/2001	\$373.58
Account Balance	Amount Enclosed
\$373.09	

If paying by mail, please allow 5 days for delivery.

CAR-RT SORT **C028

BETTY JOHNSON
 3947 W POLK ST FL 2
 CHICAGO IL 60624-4020

PEOPLES GAS
 CHICAGO IL 60687-0001

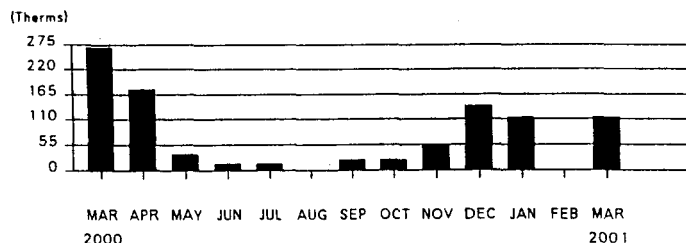
Yes, I would like to pledge one dollar per month to the Peoples Energy
 Share the Warmth fund which helps low-income customers pay energy bills.
 I have added one dollar to my payment. Check this box -> ☐

Bill Date	Account Number	Payment Due Date	Amount Due
03/07/2001	3 5000 1347 5152	03/29/2001	\$207.49

CUSTOMER

Name **Betty Johnson**
 Account Number **3 5000 1347 5152**
 Service Address **3947 W Polk ST FL 2**
Chicago IL 60624-4020
 Service Classification **Rate 1 - Small Residential Service**
 Heating Account **Yes**
 Next Meter Reading **April 26, 2001**

SUMMARY OF USAGE



SUMMARY OF CHARGES

Credits And Charges Since Your Last Bill

Previous balance	\$373.09
late payment chrg allowed	165.60 -
Cancel prior billing (07-31-2000 to 08-29-2000)	164.97 -
Revised prior billing (07-31-2000 to 08-29-2000)	33.40
Balance	\$75.92

Average Daily	Feb 2000	Feb 2001
Therms Used	15.80	3.29
Temperature	32 °F	27 °F

Current Charges

Customer Charge	9.45
Distribution Charge	
First 50 Therms	\$.36375 x 50.00 Therms = 18.19
Over 50 Therms	\$.11445 x 45.32 Therms = 5.19
Environ Activities	\$.00280 x 95.32 Therms = 0.27
Gas Charge	\$.90460 x 95.32 Therms = 86.23
Current Charges Before Taxes	119.33
Taxes	
Illinois Gross Revenue Tax	\$ 119.33 x 0.10 % = 0.12
Chgo Municipal Utility Tax	\$ 119.33 x 8.24 % = 9.83
Illinois Gas Revenue Tax	\$.024 x 95.32 Therms = 2.29
Current Charges After Taxes	131.57
Total Balance	\$207.49

CURRENT USAGE

Billing Period 01-29-01 to 02-27-01 Days of Service 29

Meter Reading		
Previous	Current	Difference
Meter Number P2612192		(100 Cubic Feet)
375 Actual 01-29	468 Actual 02-27	93

Therm Conversion 93 x 1.025 BTU Factor = 95.32 Therms

MESSAGES

For your convenience we now have toll free numbers, which are located at the top of your bill.

Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

PAYMENT COUPON

ACCOUNT NUMBER: 3 5000 1347 5152

CAR-RT SORT **C028

|||||
 BETTY JOHNSON
 3947 W POLK ST FL 2
 CHICAGO IL 60624-4020

PEOPLES GAS
 CHICAGO IL 60687-0001

Please Pay By 03/29/2001	
If paid after 03/29/2001	\$209.43
Account Balance	Amount Enclosed
\$207.49	

If paying by mail, please allow 5 days for delivery.

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Please do not write or stamp below this line.

463500013475152000080000002074900000





Customer Inquiries: 866-556-6001 Emergencies: 866-556-6002

Bill Date	Account Number	Payment Due Date	Amount Due
03/08/2001	3 5000 1347 5152	03/30/2001	\$164.97

CUSTOMER

Name **Betty Johnson**
Account Number **3 5000 1347 5152**
Service Address **3947 W Polk ST FL 2**
Chicago IL 60624-4020
Service Classification **Rate 1 - Small Residential Service**
Heating Account **Yes**
Next Meter Reading **April 26, 2001**

SUMMARY OF CHARGES

Payments And Charges Since Your Last Bill

Previous balance	\$207.49
payment chrg allowed	42.52 -
Cancel prior billing (07-31-2000 to 08-29-2000)	164.97 -
Revised prior billing (07-31-2000 to 08-29-2000)	33.40
Balance	\$33.40

Current Charges

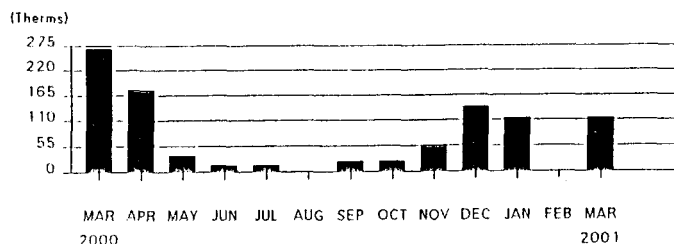
Customer Charge	9.45
Distribution Charge	
First 50 Therms	\$.36375 x 50.00 Therms = 18.19
Over 50 Therms	\$.11445 x 45.32 Therms = 5.19
Environ Activities	\$.00280 x 95.32 Therms = 0.27
Gas Charge	\$.90460 x 95.32 Therms = 86.23
Current Charges Before Taxes	119.33

Taxes

Illinois Gross Revenue Tax	\$119.33 x 0.10 % = 0.12
Chicago Municipal Utility Tax	\$119.33 x 8.24 % = 9.83
Illinois Gas Revenue Tax	\$.024 x 95.32 Therms = 2.29
Current Charges After Taxes	131.57

Total Balance \$164.97

SUMMARY OF USAGE



Average Daily	Feb 2000	Feb 2001
Therms Used	15.80	3.29
Temperature	32 °F	27 °F

CURRENT USAGE

Billing Period 01-29-01 to 02-27-01 Days of Service 29

Meter Reading		Difference (100 Cubic Feet)
Previous	Current	
Meter Number P2612192		
375 Actual 01-29	468 Actual 02-27	93

Therm Conversion 93 x 1.025 BTU Factor = 95.32 Therms

NOTES

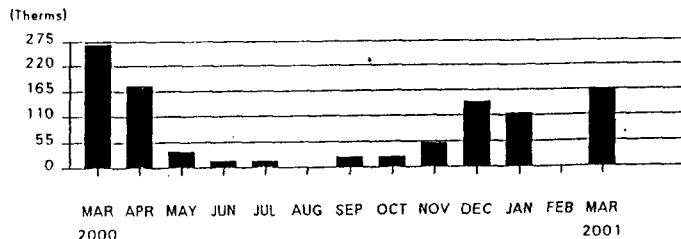
For your convenience we now have toll free numbers, which are located at the top of your bill.

Bill Date	Account Number	Payment Due Date	Amount Due
03/28/2001	3 5000 1347 5152	04/19/2001	\$76.85

CUSTOMER

Name Betty Johnson
 Account Number 3 5000 1347 5152
 Service Address 3947 W Polk ST FL 2
 Chicago IL 60624-4020
 Service Classification Rate 1 - Small Residential Service
 Heating Account Yes
 Next Meter Reading April 26, 2001

SUMMARY OF USAGE



SUMMARY OF CHARGES

Payments And Charges Since Your Last Bill

Previous balance	\$164.97
Payment for your payment	167.00 -
Balance	\$2.03 -

Average Daily	Mar 2000	Mar 2001
Therms Used	8.56	1.77
Temperature	45 °F	32 °F

Current Charges

Customer Charge	9.45
Distribution Charge	
First 50 Therms	\$.36375 x 50.00 Therms = 18.19
Over 50 Therms	\$.11445 x 1.40 Therms = 0.16
Environ Activities	\$.00300 x 51.40 Therms = 0.15
Gas Charge	\$.85050 x 51.40 Therms = 43.72
Current Charges Before Taxes	71.67

CURRENT USAGE

Billing Period 02-27-01 to 03-28-01 Days of Service 29

Meter Reading		Difference (100 Cubic Feet)
Previous	Current	
Meter Number P2612192		
468 Actual 02-27	518 Actual 03-28	50

Therm Conversion 50 x 1.028 BTU Factor = 51.40 Therms

Taxes				
Illinois Gross Revenue Tax	\$71.67 x	0.10 %	=	0.07
Chicago Municipal Utility Tax	\$71.67 x	8.24 %	=	5.91
Illinois Gas Revenue Tax	\$.024 x	51.40 Therms	=	1.23
Current Charges After Taxes				78.88
Total Balance				\$76.85

MESSAGES

If you would like to join the budget payment plan, simply pay \$63.00 instead of the account balance shown on your payment coupon.
 For your convenience we now have toll free numbers, which are located at the top of your bill.



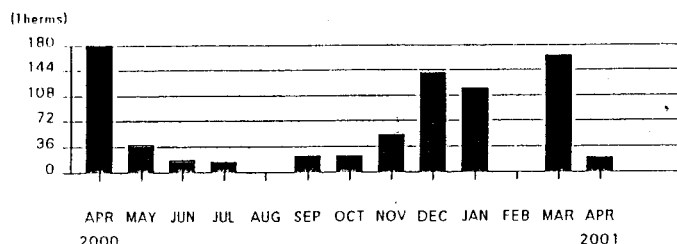
Customer Inquiries: 866-556-6001 Emergencies: 866-556-6002

Bill Date	Account Number	Payment Due Date	Amount Due
04/27/2001	3 5000 1347 5152	05/21/2001	\$115.79

CUSTOMER

Name **Betty Johnson**
 Account Number **3 5000 1347 5152**
 Service Address **3947 W Polk ST FL 2**
Chicago IL 60624-4020
 Service Classification **Rate 1 - Small Residential Service**
 Heating Account **Yes**
 Next Meter Reading **May 29, 2001**

SUMMARY OF USAGE



Average Daily	Apr 2000	Apr 2001
Therms Used	6.22	.79
Temperature	46 °F	50 °F

SUMMARY OF CHARGES

Credits And Charges Since Your Last Bill

Previous balance	\$76.85
Late payment charge	1.14
Balance	\$77.99

Current Charges

Customer Charge	9.45
Distribution Charge	
Under 50 Therms	\$.36375 x 23.66 Therms = 8.61
Environ Activities	\$.00300 x 23.66 Therms = 0.07
Gas Charge	\$.68640 x 23.66 Therms = 16.24
Current Charges Before Taxes	34.37

Taxes

Illinois Gross Revenue Tax	\$34.37 x 0.10 % = 0.03
Chgo Municipal Utility Tax	\$34.37 x 8.24 % = 2.83
Illinois Gas Revenue Tax	\$.024 x 23.66 Therms = 0.57
Current Charges After Taxes	37.80

Total Balance \$115.79

CURRENT USAGE

Billing Period 03-28-01 to 04-27-01 Days of Service 30

Meter Reading		Difference (100 Cubic Feet)
Previous	Current	
Meter Number P2612192		
518 Actual 03-28	541 Actual 04-27	23

Therm Conversion 23 x 1.029 BTU Factor = 23.66 Therms

MESSAGES

At the time of this statement, your account was past due. Please pay the amount shown today or contact our Customer Care Center to hear about our Payment Plan options.
 For your convenience we now have toll free numbers, which are located at the top of your bill.

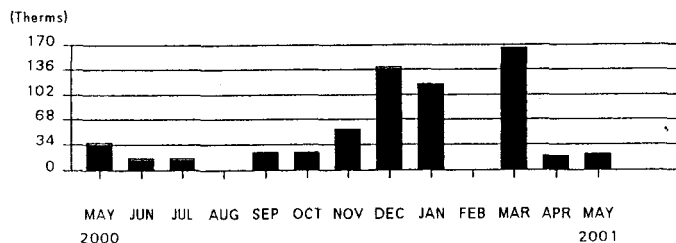
Customer Inquiries: 866-556-6001

Emergencies: 866-556-6002

Bill Date	Account Number	Payment Due Date	Amount Due
05/30/2001	3 5000 1347 5152	06/21/2001	\$38.07

SUMMARY OF USAGE

Name	Betty Johnson
Account Number	3 5000 1347 5152
Service Address	3947 W Polk ST FL 2 Chicago IL 60624-4020
Service Classification	Rate 1 - Small Residential Service
Heating Account	Yes
Next Meter Reading	June 28, 2001



CURRENT USAGE

Billing Period 04-27-01 to 05-30-01 **Days of Service** 33

Average Daily	May 2000	May 2001
Therms Used	1.21	.75
Temperature	60 °F	60 °F

CURRENT USAGE

Billing Period 04-27-01 to 05-30-01 **Days of Service** 33

Meter Reading		
Previous	Current	Difference
Meter Number P2612192		(100 Cubic Feet)
541 Actual 04-27	565 Actual 05-30	24

Therm Conversion 24 x 1.030 BTU Factor = 24.72 Therms

Illinois Gross Revenue Tax	\$34.60	x	0.10	%	=	0.03
Chgo Municipal Utility Tax	\$34.60	x	8.24	%	=	2.85
Illinois Gas Revenue Tax	\$0.24	x	24.72	Therms	=	0.59

Total Balance	\$38.07
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If you would like to join the budget payment plan, simply pay \$105.00 instead of the account balance shown on your payment coupon.
For your convenience we now have toll free numbers, which are located at the top of your bill.

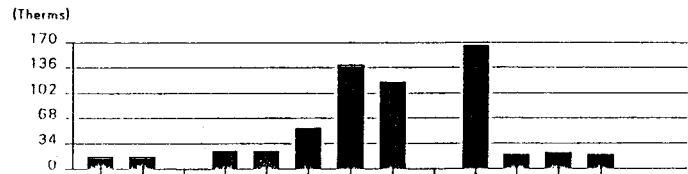


Emergencies: 866-556-6002

Bill Date	Account Number	Payment Due Date	Amount Due
06/29/2001	3 5000 1347 5152	07/23/2001	\$34.54

SUMMARY OF USAGE

Temp Range	Therms
0-10	10
10-20	10
20-30	10
30-40	10
40-50	10
50-60	50
60-70	136
70-80	102
80-90	10
90-100	160
100-110	10
110-120	10
120-130	10



JUN JUL AUG SEP OCT NOV DEC JAN FEB MAR APR MAY JUN
2000 2001

Average Daily	Jun 2000	Jun 2001
Therms Used	.71	.76
Temperature	67 °F	66 °F

Average Daily	Jun 2000	Jun 2001
Therms Used	.71	.76
Temperature	67 °F	66 °F

CURRENT USAGE

Billing Period 05-30-01 to 06-29-01		Days of Service 30
Meter Reading		
Previous	Current	Difference
Meter Number P2612192		(100 Cubic Feet)
565 Actual 05-30	587 Actual 06-29	22

Therm Conversion 22 x 1.030 BTU Factor = 22.66 Therms

Illinois Gross Revenue Tax	\$31.38	x	0.10	%	=	0.03
Chicago Municipal Utility Tax	\$31.38	x	8.24	%	=	2.59
Illinois Gas Revenue Tax	\$0.04	x	22.66	Therms	=	0.54
Current Charges After Taxes						34.54

MESSAGES

For your convenience we now have toll free numbers, which are located at the top of your bill.



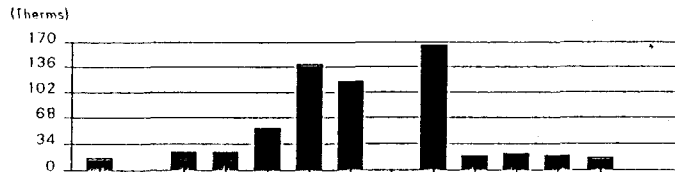
Customer Inquiries: 866-556-6001 Emergencies: 866-556-6002

Bill Date	Account Number	Payment Due Date	Amount Due
07/31/2001	3 5000 1347 5152	08/22/2001	\$28.71

CUSTOMER

Name **Betty Johnson**
 Account Number **3 5000 1347 5152**
 Service Address **3947 W Polk ST FL 2**
Chicago IL 60624-4020
 Service Classification **Rate 1 - Small Residential Service**
 Heating Account **Yes**
 Next Meter Reading **August 29, 2001**

SUMMARY OF USAGE



SUMMARY OF CHARGES

Credits And Charges Since Your Last Bill

Previous balance	\$34.54
Thank you for your payment	34.54
Balance	\$0.00

Current Charges

Customer Charge		9.45
Distribution Charge		
Under 50 Therms	\$.36375 x 20.62 Therms =	7.50
Environ Activities	\$.00310 x 20.62 Therms =	0.06
Gas Charge	\$.43790 x 20.62 Therms =	9.03
Current Charges Before Taxes		26.04
Taxes		
Illinois Gross Revenue Tax	\$26.04 x 0.10 % =	0.03
Chgo Municipal Utility Tax	\$26.04 x 8.24 % =	2.15
Illinois Gas Revenue Tax	\$.024 x 20.62 Therms =	0.49
Current Charges After Taxes		28.71
Total Balance		\$28.71

JUL 2000 AUG SEP OCT NOV DEC JAN FEB MAR APR MAY JUN JUL 2001

Average Daily	Jul 2000	Jul 2001
Therms Used	59	64
Temperature	70 °F	74 °F

CURRENT USAGE

Billing Period 06-29-01 to 07-31-01 Days of Service 32

Meter Reading		Difference (100 Cubic Feet)
Previous	Current	
Meter Number P2612192		
587 Actual 06-29	607 Actual 07-31	20

Therm Conversion 20 x 1.031 BTU Factor = 20.62 Therms

MESSAGES

If you would like to join the budget payment plan, simply pay \$83.00 instead of the account balance shown on your payment coupon.

For your convenience we now have toll free numbers, which are located at the top of your bill.



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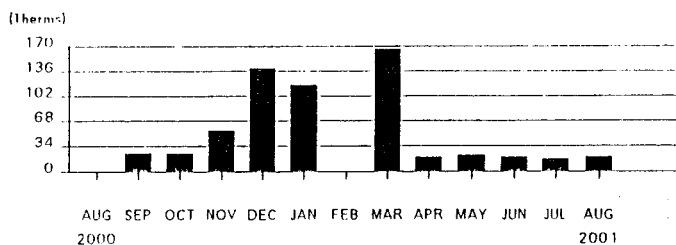
Customer Inquiries: 866-556-6001 Emergencies: 866-556-6002

Bill Date	Account Number	Payment Due Date	Amount Due
08/30/2001	3 5000 1347 5152	09/21/2001	\$29.32

CUSTOMER

Name **Betty Johnson**
 Account Number **3 5000 1347 5152**
 Service Address **3947 W Polk ST FL 2**
Chicago IL 60624-4020
 Service Classification **Rate 1 - Small Residential Service**
 Heating Account **Yes**
 Next Meter Reading **September 27, 2001**

SUMMARY OF USAGE



SUMMARY OF CHARGES

Payments And Charges Since Your Last Bill

Previous balance	\$28.71
Thank you for your payment	28.71
Balance	\$0.00

Average Daily	Aug 2000	Aug 2001
Therms Used	.81	.72
Temperature	72 °F	73 °F

Current Charges

Customer Charge	9.45
Distribution Charge	
Under 50 Therms	\$.36375 x 21.65 Therms = 7.88
Environ Activities	\$.00260 x 21.65 Therms = 0.06
Gas Charge	\$.42450 x 21.65 Therms = 9.19
Current Charges Before Taxes	26.58

CURRENT USAGE

Billing Period 07-31-01 to 08-30-01 Days of Service 30

Meter Reading		Difference (100 Cubic Feet)
Previous	Current	
Meter Number P2612192		
607 Actual 07-31	628 Actual 08-30	21

Therm Conversion 21 x 1.031 BTU Factor = 21.65 Therms

Taxes	
Illinois Gross Revenue Tax	\$26.58 x 0.10 % = 0.03
Chicago Municipal Utility Tax	\$26.58 x 8.24 % = 2.19
Illinois Gas Revenue Tax	\$.024 x 21.65 Therms = 0.52
Current Charges After Taxes	29.32
Total Balance	\$29.32

MESSAGES

If you would like to join the budget payment plan, simply pay \$64.00 instead of the account balance shown on your payment coupon.
 For your convenience we now have toll free numbers, which are located at the top of your bill.



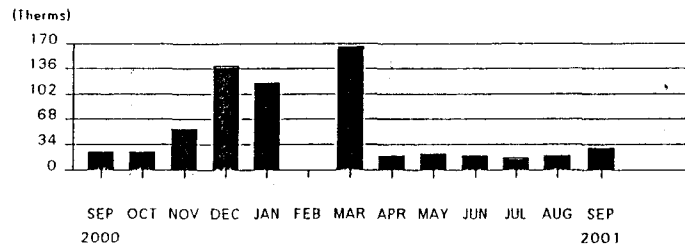
Customer Inquiries: 866-556-6001 Emergencies: 866-556-6002

Bill Date	Account Number	Payment Due Date	Amount Due
10/01/2001	3 5000 1347 5152	10/23/2001	\$35.11

CUSTOMER

Name **Betty Johnson**
Account Number **3 5000 1347 5152**
Service Address **3947 W Polk ST FL 2**
Chicago IL 60624-4020
Service Classification **Rate 1 - Small Residential Service**
Heating Account **Yes**
Next Meter Reading **October 29, 2001**

SUMMARY OF USAGE



SUMMARY OF CHARGES

Credits And Charges Since Your Last Bill

Previous balance	\$29.32
Thank you for your payment	30.00 -
Late payment charge	0.42
Balance	\$0.26 -

Average Daily	Oct 2000	Oct 2001
Therms Used	.89	1.06
Temperature	66 °F	62 °F

Current Charges

Customer Charge			9.45
Distribution Charge			
Under 50 Therms	\$.36375 x	33.99 Therms =	12.36
Environ Activities	\$.00250 x	33.99 Therms =	0.08
Gas Charge	\$.29420 x	33.99 Therms =	10.00
Current Charges Before Taxes			31.89
Taxes			
Illinois Gross Revenue Tax	\$31.89 x	0.10 % =	0.03
Chgo Municipal Utility Tax	\$31.89 x	8.24 % =	2.63
Illinois Gas Revenue Tax	\$.024 x	33.99 Therms =	0.82
Current Charges After Taxes			35.37
Total Balance			\$35.11

CURRENT USAGE

Billing Period 08-30-01 to 10-01-01 Days of Service 32

Meter Reading		
Previous	Current	Difference
Meter Number P2612192		(100 Cubic Feet)
628 Actual 08-30	661 Actual 10-01	33

Therm Conversion 33 x 1.030 BTU Factor = 33.99 Therms

MESSAGES

If you would like to join the budget payment plan, simply pay \$84.42 instead of the account balance shown on your payment coupon. Your monthly budget installment amount will be \$84.00.



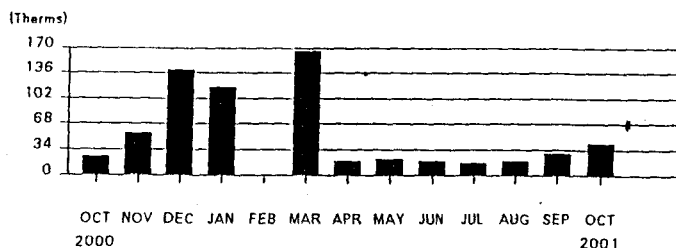
Customer Inquiries: 866-556-6001 Emergencies: 866-556-6002

Bill Date	Account Number	Payment Due Date	Amount Due
10/30/2001	3 5000 1347 5152	11/21/2001	\$40.07

CUSTOMER

Name **Betty Johnson**
 Account Number **3 5000 1347 5152**
 Service Address **3947 W Polk ST FL 2**
Chicago IL 60624-4020
 Service Classification **Rate 1 - Small Residential Service**
 Heating Account **Yes**
 Next Meter Reading **November 29, 2001**

SUMMARY OF USAGE



Summary of Charges

Payments And Charges Since Your Last Bill

Previous balance	\$35.11
Payment you for your payment	36.00 -
Balance	\$0.89 -

Average Daily	Oct 2000	Oct 2001
Therms Used	.89	1.56
Temperature	56 °F	52 °F

Current Charges

Customer Charge	9.45
Distribution Charge	
Under 50 Therms	\$.36375 x 45.32 Therms = 16.49
Environ Activities	\$.00270 x 45.32 Therms = 0.12
Gas Charge	\$.23690 x 45.32 Therms = 10.74
Current Charges Before Taxes	36.80

CURRENT USAGE

Billing Period 10-01-01 to 10-30-01 Days of Service 29

Meter Reading		
Previous	Current	Difference
Meter Number P2612192		(100 Cubic Feet)
661 Actual 10-01	705 Actual 10-30	44

Therm Conversion 44 x 1.030 BTU Factor = 45.32 Therms

Taxes				
Gross Revenue Tax	\$36.80 x	0.10 %	=	0.04
Municipal Utility Tax	\$36.80 x	8.24 %	=	3.03
Gas Revenue Tax	\$.024 x	45.32 Therms	=	1.09
Current Charges After Taxes				40.96
Total Balance				\$40.07

PAYMENT OPTIONS

If you would like to join the budget payment plan, simply pay \$69.00 instead of the account balance shown on your payment coupon. Your monthly budget installment amount will be \$69.00.
 To pay your gas bill by credit card, simply call 1-888-256-6445.



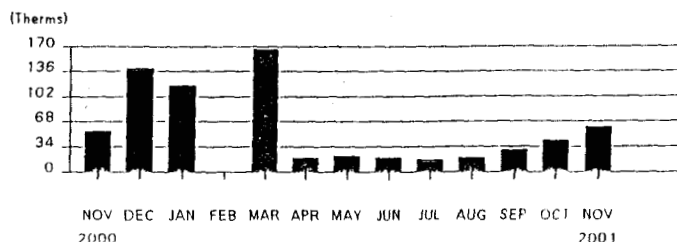
Customer Inquiries: 866-556-6001 Emergencies: 866-556-6002

Bill Date	Account Number	Payment Due Date	Amount Due
12/03/2001	3 5000 1347 5152	12/26/2001	\$94.92

CUSTOMER

Name **Betty Johnson**
 Account Number **3 5000 1347 5152**
 Service Address **3947 W Polk ST FL 2**
Chicago IL 60624-4020
 Service Classification **Rate 1 - Small Residential Service**
 Heating Account **Yes**
 Meter Reading **December 31, 2001**

SUMMARY OF USAGE



SUMMARY OF CHARGES

Payments And Charges Since Your Last Bill

Previous balance	\$40.07
Rate payment charge	0.58
Balance	\$40.65

Average Daily	Nov 2000	Nov 2001
Therms Used	1.69	2.06
Temperature	38 °F	48 °F

Current Charges

Customer Charge	9.45
Distribution Charge	
First 50 Therms	\$.36375 x 50.00 Therms = 18.19
Over 50 Therms	\$.11445 x 13.86 Therms = 1.59
Environ Activities	\$.00240 x 63.86 Therms = 0.15
Gas Charge	\$.30220 x 63.86 Therms = 19.30
Current Charges Before Taxes	48.68

CURRENT USAGE

Billing Period 10-30-01 to 11-30-01 Days of Service 31

Meter Reading		Difference (100 Cubic Feet)
Previous	Current	
Meter Number P2612192		
705 Actual 10-30	767 Actual 11-30	62

Therm Conversion 62 x 1.030 BTU Factor = 63.86 Therms

Taxes				
Gas Gross Revenue Tax	\$48.68 x	0.10 %	=	0.05
Municipal Utility Tax	\$48.68 x	8.24 %	=	4.01
Gas Revenue Tax	\$.024 x	63.86 Therms	=	1.53
Current Charges After Taxes				54.27
Total Balance				\$94.92

DISCLAIMERS

At the time of this statement, your account was past due. Please pay the amount shown today or contact our Customer Care Center to hear about our Payment Plan options.
 To pay your gas bill by credit card, simply call 1-888-256-6445.